

# **COLUMBIA GAS PAYMENT OPTIONS**

## **Payment Options:**

Call **1-800-344-4077** from 7 a.m. – 7 p.m. Monday through Friday, and 8 a.m. – noon on Saturdays. Several options are available to help you manage your billing and payment including:

- Flexible payment plans – Plans that spread the balance due across multiple months. You may be able to enroll in a payment plan online. You'll need to register an online account to get started.
- Budget Plan billing – A program that allows you to pay about the same amount each month, and we calculate that amount based on usage, weather and projected costs.

## **Percentage of Income Payment Plan Plus (PIPP Plus)**

This payment reduction program allows you to pay just six percent of your monthly household income or a minimum of \$10 for your gas service each month. PIPP Plus enrollment is provided by appointment with Columbus Impact, 711 Southwood Avenue, Columbus, OH 43207 (614) 252-2799 or with The Breathing Association, 788 Mt. Vernon Ave., Columbus 43203 (614) 457-2997.

## **Home Energy Assistance Program (HEAP)**

HEAP provides one-time payment assistance to your Columbia Gas account. For more information or to apply, contact Columbus Impact, 711 Southwood Avenue, Columbus, OH 43207 (614) 252-2799 or The Breathing Association, 788 Mt. Vernon Ave., Columbus 43203 (614) 457-2997

## **HeatShare**

Administered by the Salvation Army, 966 East Main St., Columbus 43205 (614-221-6561). Funding is limited.

## **Winter Crisis Program**

This program provides assistance once per heating season if you're eligible and disconnected or threatened with disconnection for non-payment. To be eligible, you must sign up for PIPP Plus or another payment plan. Applications are accepted Nov. 1 through March 31 each year, and are available by appointment with Columbus Impact, 711 Southwood Avenue, Columbus, OH 43207 (614) 252-2799 or The Breathing Association, 788 Mt. Vernon Ave., Columbus 43203 (614) 457-2997

## **Columbia Fuel Fund**

This fund is used if you have exhausted all other available assistance programs. Maximum is \$250 per heating season with or without a disconnection notice. Columbia Fuel Fund services are provided by appointment with Columbus Impact, 711 Southwood Avenue, Columbus, OH 43207 (614) 252-2799 or The Breathing Association, 788 Mt. Vernon Ave., Columbus 43203 (614) 457-2997